



**Ambasciata d'Italia
Nairobi**

TELEPHONE: (+254) 20 51 37 500

ADDRESS: United Nations Crescent Gigiri - P.O. Box 63389-00619 Muthaiga- Nairobi

EMAIL: ambasciata.nairobi@esteri.it

WEBSITE: www.ambnairobi.esteri.it

Office Hours:

- Consular Section : Monday/Tuesday/Wednesday /Friday: from 8.30 am to 12.30
- Visa Section:
 - for Kenyan citizen or any other nationality: Friday from 9 am to 12.00
 - for Somali citizen: Monday/Tuesday/Wednesday/Thursday: from 9 am to 2 pm
- To access the Consular Section please send a email to consolare.nairobi@esteri.it
- Visa applications must to be submitted at VFS Agency: Call Center +254 205 147 906, email info.itke@vfshelpline.com, website <http://www.vfsglobal.com/italy/kenya/>

Family members of Italian citizens can apply for a visa directly at the Embassy prior appointment requested by email at: visti.nairobi@esteri.it .

Assistance in case of emergency during Offices closing hours:

During offices closing hours, the following number can be called, only in case of proven emergencies

- Monday to Thursday from 4 pm to 9 pm
- Friday from 2 pm to 9 pm
- Saturday, Sunday, and Holidays from 9 am to 9 pm

Emergency phone number (+254) 722 514327

On- duty Officer of the Italian Ministry of Foreign Affairs and International Cooperation (for all other times of the day):

Tel. 0039 06 3691 2666

In case of a real emergency, the on-duty officer of the Italian Ministry of Foreign Affairs and International Cooperation. The above numbers is only in case of proven emergencies and not for general enquiries such as visa appointment, passports, etc.

It is recommended not to rely on any intermediary that promises easy routes for obtaining services / appointments with the Embassy.