



Embassy of Italy
Nairobi

TELEPHONE	(+254) 20 51 37 500	 https://ambnairobi.esteri.it/
ADDRESS	United Nations Crescent Gigiri - P.O. Box, 63389-00619 Muthaiga- Nairobi	
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WEBSITE	https://ambnairobi.esteri.it/	

OFFICE OPENING HOURS

- **Consular Section:** by appointment only. To book an appointment kindly write to consolare.nairobi@esteri.it
- **Visa Section:** by appointment only. To book an appointment kindly write to visti.nairobi@esteri.it. The Embassy uses visa application collection services from the VFS Global agency. For more details, please visit the dedicated page on our website.

Do not rely on any intermediary who promises easy routes to obtain services/appointments with the Embassy.

EMERGENCY CONTACTS

In case of Emergency please contact:

- **Unità di Crisi** del Ministero degli Affari Esteri e della Cooperazione Internazionale (operating 24/7), at:
 - +39 06 3691 2666 or,
 - +39 06 3691 3694.
- **The Italian Embassy in Nairobi** (Monday through Thursday from 8 a.m. to 4 p.m., Friday from 8 a.m. to 2 p.m.) at +254 20 513 7500.

The Embassy Officer on duty, to be contacted only for proven emergency situations, at (+254) 722 514327 or by email at nairobi.fdt@esteri.it ,

- Monday through Thursday from 4 p.m. to 9 p.m.,
- Friday from 2 p.m. to 9 p.m.,
- Saturday, Sunday and holidays from 9 a.m. to 9 p.m

Please note that the above-mentioned numbers are to be used exclusively for reporting situations of serious and proven emergency that require immediate and non-deferrable interventions by the Ministry of Foreign Affairs for the protection of Italian citizens abroad (for example: accidents, arrests, serious medical problems, etc.). Officers will not follow up on generic requests related to ordinary consular or visa paperwork.