



Embassy of Italy
Nairobi

PHONE	(+254) 20 51 37 500	
ADDRESS	United Nations Crescent Gigiri - P.O. Box, 63389-00619 Muthaiga- Nairobi	
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OPENING OF OFFICES TO THE PUBLIC

- **Consular Section:** by appointment only, by writing to consolare.nairobi@esteri.it
- **Visa Section:** by appointment only, by writing to visti.nairobi@esteri.it. The Embassy uses the services of VFS Global for the collection of visa applications. For further details, please visit the dedicated page on our website.

Applicants are strongly advised not to rely on any intermediary who promises facilitated procedures for obtaining services or appointments with the Embassy.

EMERGENCY CONTACTS

In case of an emergency, please contact:

- **The Crisis Unit** of the Ministry of Foreign Affairs and International Cooperation (available 24 hours a day, 7 days a week) at:
 - **+39 06 36225**
- **The Embassy of Italy in Nairobi** (Monday to Thursday from 08:00 to 16:00, Friday from 08:00 to 14:00) at +254 20 513 7500.

The Embassy Duty Officer, to be contacted exclusively in the event of a proven emergency, at (+254) 722 514327:

- Monday to Thursday from 16:00 to 21:00,
- Friday from 14:00 to 21:00,
- Saturday, Sunday and public holidays from 09:00 to 21:00.

Please note that the above-mentioned numbers are exclusively intended for reporting serious and confirmed emergencies requiring immediate action that cannot be postponed by the Ministry of Foreign Affairs to protect Italian citizens abroad (for example: accidents, arrests, serious medical emergencies, etc.). Duty officers cannot handle general enquiries concerning routine consular or visa matters.